

Flints Grove HOA: Montgomery County Jurisdiction Guide

This reference guide helps Flints Grove residents determine which entities handle common neighborhood issues. Use this to direct your inquiries to the appropriate authority.

Issue	Responsible Party	Explanation	Contact Information
Pet Nuisance (barking, off-leash, waste)	County (Office of Animal Services)	Montgomery County Code governs animal control. HOA rules may echo these, but County handles enforcement.	Montgomery County Animal Services via 311 or Police non-emergency: 301-279-8000
Overgrown Lawns/Yard Maintenance	HOA & County	HOA covenants require neat lawns (appearance). County code prohibits grass/weeds over 12 inches (health/code issue).	HOA Management for covenant enforcement.
			Montgomery County 311 for Code Enforcement if lawn exceeds 12" height limit.
Architectural Changes (exterior alterations)	HOA & County	Exterior changes require HOA Architectural Committee approval per covenants. Many projects also need County permits to meet building codes.	HOA Architectural Committee (AECC) - submit application.
			Montgomery County Dept. of Permitting Services (via 311) for building permits.
Trash & Recycling Collection	County (Dept. of Environmental Protection)	Montgomery County provides weekly curbside collection and up to 5 bulk trash pickups annually.	Montgomery County 311 (Division of Solid Waste Services) for missed pickups, bulk pickup scheduling, or information.
Street/Sidewalk Maintenance (potholes, repairs)	County (Dept. of Transportation)	Public streets and sidewalks are maintained by Montgomery County.	Montgomery County 311 or use the County "Get It Fixed" online portal.
State Road Issues (numbered highways)	State (MDOT SHA)	Maryland state highways are maintained by the State Highway Administration.	Maryland SHA District 3: 1-800-543-2515 or via MDOT SHA online form. Montgomery County 311 can also route concerns.

Noise Complaints	County (DEP/Police)	Montgomery County Noise Ordinance is enforced by the County.	Montgomery County 311 (DEP) for filing complaints. Police non-emergency (301-279-8000) for after-hours disturbances.
Parking Violations/ Abandoned Vehicles	County (Police/DOT)	Parking enforcement on public streets is handled by Montgomery County Police.	Montgomery County Police: 301-279-8000
			Vehicle Recovery for abandoned cars: 240-773-6411 or abandoned.vehicle@montgomerycountymd.gov
Snow Removal	County / HOA / Residents	Streets: County plows public roads.	Montgomery County 311 for unplowed streets.
		Sidewalks: Property owners must clear adjacent sidewalks within 24 hours by law.	HOA Management for HOA-owned areas.
			Residents are responsible for adjacent sidewalks.
Stormwater Drainage	County (DOT/DEP) or HOA if on common area	County maintains stormwater infrastructure in public rights-of-way. HOA addresses issues on common property.	Montgomery County 311 for street flooding/storm drain problems.
			HOA Management for drainage on HOA common lands.
Common Area Maintenance	HOA	HOA maintains all common areas including community spaces,	Flints Grove HOA Board/Management

		playgrounds, HOA-owned paths, entrance signage, etc.	
Trees (fallen or hazardous)	Depends on Location	Street Trees: County responsibility (MCDOT).	Street Trees: Montgomery County 311
		HOA Common Areas: HOA responsibility.	HOA Property: HOA Management
		Private Property: Homeowner responsibility.	Private Yard: Licensed tree service (call 911 if immediate hazard)
Code Compliance (property violations)	County (Department of Permitting Services)	County processes property complaints in response to illegal businesses and vendors, illegal or unsafe storage or conditions, construction or property in right of way, etc.	https://permittingservices.montgomerycountymd.gov/DPS/online/eComplaint.aspx or 240-777-0311
Water/Sewer Problems	Utility (WSSC Water)	WSSC Water operates public water and sewer lines.	WSSC Water 24/7 Emergency: 301-206-4002

Gas Leak	Utility (Washington Gas)	Natural gas service issues are handled by Washington Gas.	Washington Gas Emergency: 844-927-4427 (844-WASH-GAS) and 911 from safe location if leak suspected.
Power Outage/Streetlight Out	Utility (Pepco)	Electric power and most streetlights are Pepco's responsibility.	<p>Pepco 24-hour outage line: 1-877-737-2662</p> <p>Report via Pepco website/app (Call 911 for downed/sparking wires)</p>

Note: For general county services, residents can always start by calling Montgomery County 311 (240-777-0311), and the call center will direct concerns to the proper department.

Source: Official Montgomery County government resources and Flints Grove HOA guidelines.